

# FAENA

HOTEL MIAMI BEACH

## HEALTH & SAFETY GUIDELINES

At Faena, the safety and wellbeing of our guests and team members remains our top priority. With your security, safety and health in mind, we have enhanced our safety protocols to adhere to the recommendations and guidelines set by the Centers for Disease Control & Prevention (CDC) and the City of Miami Beach. We assure you of our commitment to continuously elevate our standards to provide our guests with a safe and comfortable stay.



### MANDATORY MASKS & PERSONAL PROTECTIVE EQUIPMENT (PPE)

All Faena team members are required to wear a mask or face covering that covers the nose and the mouth.

Guests must adhere to wearing their masks in public areas as mandated by the City of Miami Beach. CDC guidelines now recommend that unvaccinated individuals continue to wear masks while in public settings.



### HANDWASHING & ENHANCED SANITATION

Hand sanitizer stations are easily accessible throughout the property. We have enhanced our cleaning protocols and increased the amount of routine cleaning throughout the resort. Increased focus will be placed on high-touch surfaces and common areas using cleaning products that meet EPA guidelines.



### CLEANING

All public spaces are cleaned daily using Electrostatic cleaning systems. Enhanced frequency cleaning of all public areas with an increased focus on high touch zones and surfaces to be enforced.



### RISK MANAGEMENT & PROTOCOLS

Faena is focused on reducing and containing the opportunity for a virus to spread on our properties, therefore, the use of active protocols such the 'Race to Trace' service provided by the Department of Health assists in contact tracing the spread of Covid-19. Staff is trained to respond in the event of an incident.



### HVAC CONTROLS & AIR QUALITY

Rigorous measures have been taken to provide maximum outdoor air circulation throughout our buildings and guest rooms with air filters that meet or exceed published standards.



### HEALTH SCREENINGS

All Employees will have their temperature read prior to beginning each workday. For all recordings above the temperature of  $\geq 99.5^{\circ}\text{F}$  ( $37.5^{\circ}\text{C}$ ) entry will be denied and referred for medical attention. Employees running a temperature are required to stay home.



### DINING

All menus can be viewed on your personal mobile device using QR codes. All seating will strictly follow the guidelines outlined by the City of Miami Beach. In-Room Dining is available with contactless drop-off only option.